

Resident Perception Tracker

	Marks out of 10				Percentage of residents who thought this was a key issue/problem									
	How clean is street?	How clean is the area?	LCC efforts?	Residents efforts?	Wheely bins	Waste in gardens	Shop bins	Shop waste	Street litter	Flytipping	Dog mess	Housing conditions	Bin yards etc	Other
Initial Zone Setup Score	5.0	4.7	5.8	4.1	61%	61%	16%	8%	84%	74%	37%	16%	0%	1%
6 Monthly Re-Score	4.8	4.3	5.3	5.0	54%	61%	7%	10%	89%	75%	26%	8%	3%	3%
12 Monthly Re-Score														



Enforcement Service Requests	Cases Identified	Notices Served	Notices Complied	FPNs Issued	FPNs Paid	FPN Value	Ongoing Prosecutions	Streets Service Requests	SRS Identified
Dog Fouling & Signage	1							Litter Bin Empty	6
Commercial Waste	3	2	2					Litter Bin Request	1
Domestic Waste	19	6	3					Needles	2
Fly Tipping	11			3	3	£225		Bulky Request	11
Litter Problems	6			2	2	£150		Dog Fouling	1
Waste in the Garden	148	86	79					Fly Tip	100
Obstruction	4	1						Footpath Sweeping	3
Overgrown Vegetation	14	1	1					Leafing	1
Compliment - Work Quality	1							Graffiti	3
Housing Defect	7	5	1					Gully	3
Housing Dirty								Litter Complaint	4
Housing Other	1	1						Dead Animal Removal	1
Housing Vacant	2							Road Sweeping	14
Drainage	8	2	2						
Bin Left out on the Street	5	1	1						
Accumulation of Faeces	1								
Smoke from Bonfire	3								
Totals:	234	105	89	5	5	£375	0	Total:	150

Legal Action/ Completed Prosecutions

No Prosecutions have yet been undertaken in this Zone.

Main Issues Identified via Perception Surveys

Street Litter & Fly Tipping

Date Work in Zone Commenced: July 2012
 Number of Domestic Properties: 516
 Number of Commercial Properties: 20

Intervention Plan (inc timescales)

Over the next 6 months officers will be visiting the area weekly to identify property's that have already been issued legal notices and issue Fines or prosecute.

Officers will also be looking at why people are fly tipping in the area and ensuring local residents are fully aware of the councils free bulky collection service and opening times of the household waste sites. As well as building up community links with local residents with a view of building key contacts in the area.

Officers will be attended local tasking meetings to build closer relationships with other agencies and patrolling the area on a regular basis looking to build up key contacts to try and get local residents to help identify who is fly-tipping in the area.

Over the next 6 months officers will be looking to visit any local business and problematic properties and try and help the local residents build on local pride in their area.

Environmental Action Officers Report

While out in the area the main issues identified were fly tipping and bins on streets, officers have issued some section 46 notices on domestic properties who have been leaving the bins out in the streets on a non collection day and fixed penalty notices are issued to repeat offenders.

Officers have also been speaking with local residents to try and identify who is fly-tipping in the area as the problems seem to be mattresses and bulky household furniture, officers are working closely with streets teams to promptly move the waste once it has been searched for evidence.

All fly tipping incidents will be investigated and where ever possible evidence taken and offenders dealt with to the full extent of the law.